

Privacy Statement

Feb 18 2015

Mental Giants Nutrition respects the privacy needs and concerns of our customers. That is why how we handle any personal information, such as your name, address, email address or phone number ("Personal Information") that you provide to us is important to us. To earn your trust, we respect your privacy in handling Personal Information relating to you and your transactions with us, whether at our online store, or our Call Center or one of our related Internet web sites ("Sites") used for third party selling. This Privacy Statement describes the Personal Information we gather about you, what we do with it, the safeguards we have in place to protect it, and how you can control our use of it. By using the Sites, the user agrees, without limitation or qualification, to be bound by this Privacy Statement.

When you provide Personal Information at our Call Centers, or our Sites, you are consenting to the manner in which Mental Giants Nutrition will collect, use, disclose and otherwise manage your Personal Information, as set out below.

Who May Use the Sites

The Sites are not intended or designed to attract users under the age of 18. We do not collect Personal Information from any person we know to be under the age of 18. If you are under 18, we ask that you not send us any Personal Information.

The Sites are intended for users from the United States and those not governed by privacy policies of other countries. Users from the European Union are advised not to disclose Personal Information to Mental Giants Nutrition. Do not send us information unless you consent to the application of U.S law and to the use and disclosure of your information consistent with this Privacy Statement.

Collection and Use of Personal Information

We may collect Personal Information that you provide us when you:

- Purchase, order, return, exchange or request certain information about our products and services;
- Contact a Call Center or customer service desk;
- Visit or register with our Sites or participate in another feature of our Site.
- Enter into a contest or sweepstakes or respond to one of our surveys; or
- Provide us with comments or suggestions.

We may also collect Personal Information about you from our Service Providers who provide us with e-commerce related services related to the Sites.

Shopping at MentalGiantsNutrition.com

When you purchase products and services at one of our Sites, If you use a credit or debit card for any of your purchases, we will collect your credit or debit card information and keep a history of your purchases. We use this information to process your orders and to better assist you when you visit or call us. We may also ask for your zip code as well, to help us improve our product and service offerings to your area.

When you return previously purchased merchandise or request a refund or exchange, you may be asked to give your name, address, phone number and show information that identifies you, such as your driver's license. We collect this information to help prevent fraud.

Call Centers

When you call one of our Call Centers about a product, delivery, billing question or for customer service, you may be asked for Personal Information that identifies you along with additional information we need to help us promptly answer your question, such as your name and address and a phone number where we might contact you. We may retain this information to assist you in the future.

Site Registration

Registration is an optional service provided by our Sites. You do not have to register to browse on our Sites, but you do have to register to purchase products on our Sites. When you register, you are asked for information such as your name, address, phone number, e-mail address, a password that you select, and your interests, if you choose to register them. Your registration information may be used to help make your online shopping quicker and easier, by pre-filling certain parts of your shopping information. When you register you will have the opportunity to sign up for future marketing information from Mental Giants Nutrition.

Other Uses of Personal Information

Mental Giants Nutrition also uses Personal Information, including information provided to us from our Service Providers, to continually assess and improve the products and services we offer. To serve you better, we may combine the Personal Information that you give us with publicly available information and information we receive from or cross-reference with our marketing partners and others. We use that combined information to enhance and personalize your shopping experience with us, to communicate with you about our products and events that may be of interest to you, and for other promotional purposes.

Disclosure of Personal Information

We enter into marketing relationships with advertisers or other companies that provide products or services that we believe may be of interest to Mental Giants Nutrition customers. We will share your Personal Information with those marketing partners in order to help them send you information that we believe will be of interest to you. We may share non-identifiable aggregated information with these companies. We will not disclose your telephone number, credit card account information or e-mail address for these purposes. We may also provide Personal Information to any of our affiliated businesses.

Sale of Business

In the event that Mental Giants Nutrition or some of our assets are sold or transferred or used as security, your Personal Information may be transferred to third parties as part of that transaction.

Additional Information about Our Sites

Visiting Our Sites

In general, you can visit our Sites without telling us who you are or providing us with any information. However, we collect the IP (Internet protocol) addresses of all visitors to our Sites and other related information such as page requests, browser type, operating system and average time spent on our Sites. We use this information to monitor and improve our Sites.

Cookies and Tracer Tags

Our Sites use a technology called "cookies". A cookie is a tiny element of data that our Sites can send to your browser, which may then be stored on your hard drive so we can recognize you when you return. All pages on our Sites where you are prompted to log in or that are customizable require that you accept cookies. If you have registered with our Sites, these cookies (1) may let us know who you are, (2) are necessary to access your account information (stored on our computers) in order to deliver products and personalized services, and (3) will provide us and our Service Providers with information that we will use to personalize our Sites in accordance with your preferences. Cookies are also required to optimize your shopping experience in that they allow you to add multiple items to your shopping basket before checking out. You may set your Web browser to notify you when you receive a cookie. However, should you decide not to

accept cookies from our Sites, you will limit the functionality we can provide when you visit our Sites.

Tracer Tags: Our Sites may also use a technology called "tracer tags". These may also be referred to as "Clear GIFs" or "Web Beacons". This technology allows us to understand which pages you visit on our Sites. These tracer tags are used to help us optimize and tailor our Sites for you and other future website visitors.

Security of Personal Information

We maintain administrative, technical and physical safeguards to protect against unauthorized access, use, modification and disclosure of Personal Information in our custody and control. We also are committed to employing reasonable technology in order to protect the security of our Sites. However, even with the best technology, no website is 100% secure. We will take reasonable measures which we believe are appropriate to protect your Personal Information from loss, misuse, alteration or destruction, and, where possible, will ask that any third parties to whom we may transfer such information to take comparable steps to protect that security.

Passwords

To provide you with an increased level of security, online access to your Personal Information is protected with a password you select. We strongly recommend that you do not disclose your password to anyone. Mental Giants Nutrition will never ask you for your password in any unsolicited communication (including unsolicited correspondence such as letters, phone calls or e-mail messages).

Our Privacy Statement and Outside Links

This Privacy Statement only applies to the various Sites. Our Sites may include links to the websites of our business partners, vendors and advertisers. These other sites are outside of our control. Please be aware that these websites may collect information about you, and operate according to their own privacy practices which may differ from those contained in our Privacy Statement. Remember to consult that website's own privacy policy, as once you are outside any of the Sites, any information you submit is no longer in our control.

Privacy Statement Modifications

From time to time we may modify or amend this Privacy Statement in order to comply with new laws or regulations or to reflect future changes in our business practices. Any changes in our policies will be communicated in this page so please check back on occasion. We also may post a notice on our Sites or send an email describing the changes.

Contacting Us

If you have any questions about our handling of Personal Information, please contact us at Mental Giants Nutrition, Marketing Department, P.O. Box 9693, NELLIS AFB, NV 89191. 907-952-6973.